

GOAL

I'm a multi-talented IT professional with considerable infrastructure, engineering and operational experience. I bring a determined, goal-focused work ethic to every position I hold. It's my goal to leverage all of this, along with my fast learning and attention to detail, to accomplish what's at hand.

JOB HISTORY

VICE PRESIDENT, SOFTWARE ARCHITECT (Retail) 2/2022 to Present
PNC Bank, N.A.

- Assist in governance of Architecture review
- Maintain and enforce Architecture standards for new software solutions

ASSISTANT VICE PRESIDENT, SOFTWARE ARCHITECT (Retail) 6/2021 to 2/2022
PNC Bank, N.A.

- Assist in governance of Architecture review
- Maintain and enforce Architecture standards for new software solutions

ADJUNCT INSTRUCTOR 5/2018 to 2/2019
Community College of Allegheny County

- Instructed for CCAC's Workforce Development division
- Taught sessions on Microsoft Office (Outlook, Excel) and Visio

ASSISTANT VICE PRESIDENT, INTERNAL AUDITOR SENIOR (IT Audit) 9/2017 to 6/2021
PNC Bank, N.A.

- Audited various Information Systems for compliance, controls
- Documented findings in accordance with external auditing standards

ASSISTANT VICE PRESIDENT, INFRASTRUCTURE ARCHITECT (Backup, NAS, SAN, Mainframe) 2/2016 to 9/2017 PNC Bank, N.A.

- Create and maintain Enterprise Standards for Backup & Recovery, Distributed and Mainframe Storage
- Collaborate with other Architects, as well as Engineering groups

SYSTEMS ADMINISTRATOR SENIOR (Backup and Recovery) 3/2015 to 2/2016
PNC Bank, N.A.

- Provide Backup and Recovery expertise to cross-functional Projects and Provisioning team
- Configure and test file-system backups for new Linux and Windows servers, Oracle and SQL databases, and Windows clusters
- Assist in the following areas as needed: Renewal and Decommission, Storage Engineering, Storage Operations

TECHNICAL PLATFORM SPECIALIST II (Backup and Recovery) 3/2014 to 3/2015
PNC Bank, N.A.

- Part of technical team that supports data backup for over 10,000 clients, consisting of Wintel, Unix (AIX, Red Hat, Solaris), Lotus Notes, SQL and Oracle Databases
- Leading support efforts for Teradata backup and recovery, establishing support for new technologies such as vBlock and RSA Archer

ENTERPRISE DATA BACKUP ADMINISTRATOR

4/2012 to 3/2014

Big Heart Pet Brands, formerly Del Monte Foods

- Sole responsible party for all data protection and disaster recovery activities in Del Monte Foods' entire IT infrastructure, which is dispersed across over 30 locations nationwide.
- Administer data protection in a heterogeneous environment consisting of physical and virtual hosts. OS and Software includes MS Windows 2003/2008, Linux, HPUX, MS-SQL and MS Exchange.

SERVICE DESK ANALYST

8/2011 to 4/2012

Del Monte Foods

- Configure Cisco IP phones for end users, reset Active Directory account lockouts and password resets
- First level hardware and software issues, server and end user

COMPUTER OPERATOR

2/2011 to 8/2011

Del Monte Foods

- Off hours Service Desk support, and first-level ticket resolution
- Batch and process monitoring and escalation

EASYTECH EXPERT

2007 to 2/2011

Staples

- Lead a sales/technical staff in all departmental functions.
- PC troubleshooting, diagnostics and repair; ranging from software and configuration to hardware replacement.
- Educated customers (end users) regarding software (Office, QuickBooks, Anti-Virus, etc.) and hardware (peripherals, platforms).

EDUCATION**ROBERT MORRIS UNIVERSITY**

1/2016 to 5/2018

- M.S. Information Systems Management
- Completed program with 4.0 GPA
- Nominated into Alpha Iota Mu

CALIFORNIA UNIVERSITY OF PENNSYLVANIA

2015

- B.A. Liberal Studies

CERTIFICATIONS

ITIL Foundation Certificate in IT Service Management. License: GR750211299CJ

VMware Certified Associate - Data Center Virtualization. License: 12012194-9804-B1B52AD6101D

TOGAF 9 Certified Architect. License: 112121